Test flow – Customer

Your role: Customer (portal login)

You are the shipper. You ask for a shipment, approve the price, follow the order until delivery, and pay the company's invoice. You must only ever see your own data – and never the carrier's details.

> **Start:** Your customer account is registered and can log in.
> - Use ONE test order from start to finish; the other roles in the team use the same order.
> - For every problem send: **page, what you did, what you expected, what happened, screenshot**.
> - [upload] = only works after the latest local fixes are uploaded.

Whole shipment: Setup → Lead / Customer → RFQ → Quotation → Load Board bid → Order → Dispatch → Delivery (POD) → Customer invoice → Carrier invoice → Reports

1. First look and own set-up (shipment stage 2)

1. Log in → **Setting** → **General Setting**: the **Customer Credit** section is view only; **Customer Type** shows the fixed types plus the company's [upload].
2. The **Dashboard** shows only your data.

2. Request a shipment (shipment stage 4)

1. **Quotation** → **Create RFQ** → fill the shipment details → Save. **RFQ List** shows it (Pending).
2. **Order** → **Create RFQ Order** → fill → Save. **RFQ Order List** shows it (Pending).

3. Approve the price (stage 5)

1. **Quotation** → **RFQ List / Approved Quotation List** shows the price the company set → approve it.

4. Follow the order (stages 7–9)

1. **Order** → **Order List** shows your order (after the admin created it).
2. **Order** → **Dispatched Orders** shows the order and **no carrier details** (no carrier name, driver, phone, truck, border ...).
3. After delivery: **Order** → **Delivered Orders**, the tracing history and the POD; you get the "Order delivered" notification.
4. If the carrier ticked **Send Email** on a tracing update you get **one email**; no tick = no email [upload].

5. Invoice and payment (stage 10)

1. **Invoice** → **Unpaid Invoice List** shows the invoice; open the PDF; amounts match.
2. After the admin receives your payment (part, then the rest): **Invoice** → **Paid Invoice Orders** and **Order** → **Paid Orders** show it.

6. Reports (stage 13)

1. **Order Report** and **Invoice Report** show only your own data and no carrier details.

7. Isolation check (stage 14)

1. A brand-new customer with no data: dashboard and every list are empty; nothing from other companies.
2. **No carrier details anywhere** (order lists, tracing, PDFs, reports).
3. Type another customer's order / invoice id in the address bar → "not found".

8. Notifications and the rest (stage 15)

1. **The bell** updates by its own background check; the page never reloads by itself.
2. A cancelled order shows as **cancelled** in your list.
3. **Profile** and **Agreement** pages open.

Sea Link – test flow for this role, taken from the combined software-flow document (FULL_TEST_FLOW.md). Numbers in brackets show where the step sits in the shipment.